

# **SECTION II MISSION AND VISION**

## **CHAPTER I**

### 2.1 Park District Mission and Vision Statement

#### **Mission Statement**

**Providing quality recreation opportunities for people to enjoy life.**

#### **Vision Statement**

**Strive to provide exceptional parks and quality recreation opportunities for our community to learn, play and grow.**

The values of the Lombard Park District is pursuant to policies, procedures, and day-to-day operations as characterized through Public Trust, Environmental Preservation, Human Dignity, Recreation Opportunities and Customer Satisfaction:

##### **Public Trust**

- Demonstration of fiscal responsibility.
- Employ competent and responsive personnel.
- Include citizen participation in the decision-making process.
- Guided by and committed to the democratic process.
- Provide visionary leadership.
- Policy governance and non-interference of politics.

##### **Environmental Preservation**

- Preserve and maintain open space.
- Positive sensitivity towards environmental issues.
- Efficient management of natural resources.
- Aesthetic enhancement of the whole community.
- Provide leadership in environmental education.

##### **Human Dignity**

- Promise and enforce non-discriminatory practices.
- Honor open lines of communication.
- Accent honesty, mutual trusts and respect.
- Provide moral integrity within its decisions.
- Encourage freedom and expression.
- Maintain positive employer/employee relationships.

##### **Recreation Opportunities**

- Promote physical, mental, and personal well-being.
- Provide opportunities for social interaction.
- Offer a broad spectrum of programs, facilities and services.
- Emphasize leisure education as well as personal enjoyment.
- Provide methods to evaluate, improve and enhance services.

##### **Customer Satisfaction**

- Identify, meet and exceed customer expectations.
- Provide positive, courteous and friendly experiences.
- Provide an organized, clean and safe environment for all users.
- Provide responsive, timely and consistent service.
- Quality will not be compromised at the expense of quantity.
- Demonstrate integrity through "Satisfaction Guaranteed"